

NOVA PRO TIPMATIC SOFT-CLOSE

Detecting and resolving malfunctions

G* GRASS[®]

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06/2018



1 The drawer does not open when activated with pressure.			
	Possible cause	Solution	
1.1	<p>Actuator has not been fitted.</p> <p>Actuator is loose.</p> <p>Right/left was mixed up.</p>	<p>Fit actuator.</p> <p>Press actuator home and check for firm seating.</p> <p>Ensure right/left are correct.</p>	
1.2	Tipmatic Soft-close unit has not been fitted.	Fit the unit.	
1.3	Front gap is smaller	<p>Adjust the front gap. Check with a 50 euro cent coin.</p>	
1.4	The drawer is blocked by an object.	Remove the object.	
1.5	With high fronts, the activating press must be in the trigger area.	<p>Press the front in the bottom 2/3rds of the front area.</p> <p>Check that the front is parallel with the cabinet; if necessary, adjust via the tilt angle adjustment.</p>	

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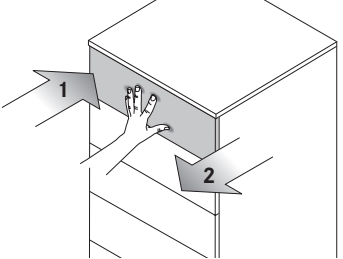
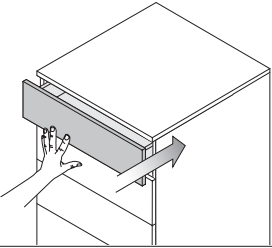
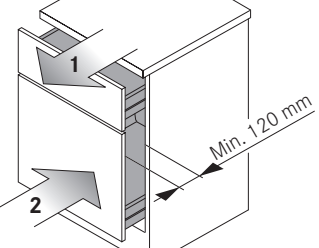
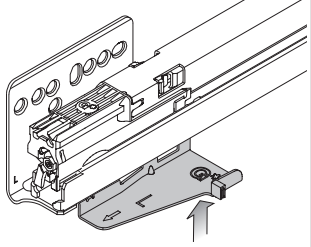
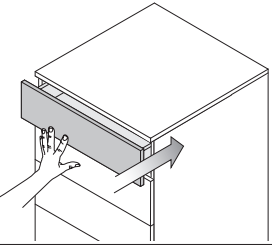
2 Drawer ejects only a few millimetres.		
Possible cause	Solution	
<p>2.1 Synchronisation rod has not been fitted or not been fitted correctly.</p> <p>The synchronisation rod falls out because it is too short.</p>	<p>Fit synchronisation rod correctly.</p> <p>Request a new synchronisation rod Dimension: Clear cabinet width - 206 mm</p>	
<p>2.2 The depth adjustment does not match on both sides.</p>	<p>Adjust the depth adjustment so that right and left are identical, then readjust the front gap.</p>	
3 Drawer does not eject far enough.		
Possible cause	Solution	
<p>3.1 Ejection force too low.</p>	<p>Increase ejection force by one step 1 = weak 2 = medium 3 = strong</p>	
4 Drawer ejects too far.		
Possible cause	Solution	
<p>4.1 Ejection force setting too high.</p>	<p>Reduce the ejection force by one step 1 = weak 2 = medium 3 = strong</p>	
5 Ejection force cannot be adjusted.		
Possible cause	Solution	
<p>5.0 Strong resistance when adjusting the ejection force.</p>	<p>Touch the drawer to open and release the trigger spring.</p>	
	<p>The ejection force can now be adjusted to suit.</p>	

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6 Drawer cannot be closed.		
Possible cause	Solution	
6.1 Tipmatic Soft-close unit is in a position in which the latch is obstructing.	Push vigorously. A clear clacking sound will be heard. Open the drawer. The drawer can now be closed. "Self-fixing".	
6.2 Front was not let go of early when closing so that the unit triggers again and re-ejects the drawer.	When pushing the drawer shut, let go early on as soon as the spring of the closing unit takes effect.	
6.3 After activating the drawer, it opens by less than 120 mm.	Open drawer by at least 120 mm and then close again.	
6.4 Actuator is bent out of the horizontal.	Gently bend the actuator horizontal again.	
7 Closing resistance too high / tall and light objects fall over		
Possible cause	Solution	
7.1 Drawer too lightly loaded.	Push drawer shut (let go early).	
	Organisation system Tavinea Sorto or Tavinea Optima.	